

# Changes to children's services at Ealing Hospital

Where we look after your child in an emergency has changed.



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## The changes

- The children's overnight or 'inpatient' ward at Ealing Hospital closed on 30 June.
- Ambulances will not take children to A&E at Ealing Hospital.

## What to do if your child needs urgent care in Ealing

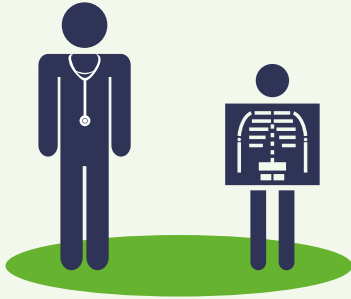
- In a life-threatening emergency call **999**.
- If it is not a life-threatening situation go to **Ealing Hospital's urgent care centre (UCC)** which is open 24 hours a day, seven days a week for children and adults who require urgent medical help. You can visit/call your GP or call NHS 111.

## Other children's services

- All other children's services including day clinics and outpatient appointments will stay at Ealing Hospital and you should use them as normal.

These changes are about improving children's care across the whole of North West London, by providing better access to more specialist senior doctors during the day and night.

# The difference between urgent and emergency care

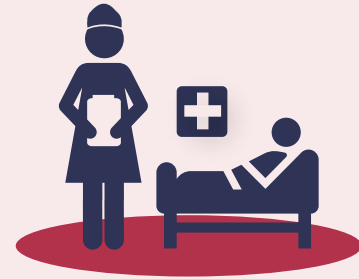


## Urgent care

Ealing Hospital's urgent care centre provides 24/7 urgent care, treating children and adults with minor illnesses and injuries that are urgent but not life threatening, for example:

- sprains and strains
- minor burns to small areas
- minor cuts including those needing stitches
- common infections such as chest, ear or throat
- minor broken bones such as toes, ankles, wrists, fingers or collarbone.

**If your child needs more specialist care than the urgent care centre can provide they will be safely transferred to another hospital with you.**



## Emergency care

Accident and Emergency departments (A&E) provide emergency care for major, **life-threatening** illnesses and injuries, which may result in a stay in hospital, for example:

- drowsiness and loss of consciousness
- severe chest or tummy pain
- breathing difficulties
- choking
- severe non-stop bleeding
- swallowing of chemicals
- having fits
- badly broken bones, including legs
- bad burns
- a rash that doesn't disappear under the pressure of a glass.

**If your child is suffering from any of the above, you should dial 999 immediately for an ambulance.**

**Note:** This is a list of some examples, if your child needs emergency help dial 999.

**Note:** Ealing A&E will remain open for adults.